



DISABLED SUPPORTERS

BOOKING GUIDE

BEFORE YOU BOOK!

If you have not registered as a disabled supporter with the ticket office, you will need to do so in order for us to activate your online account to allow you to purchase disabled tickets online.

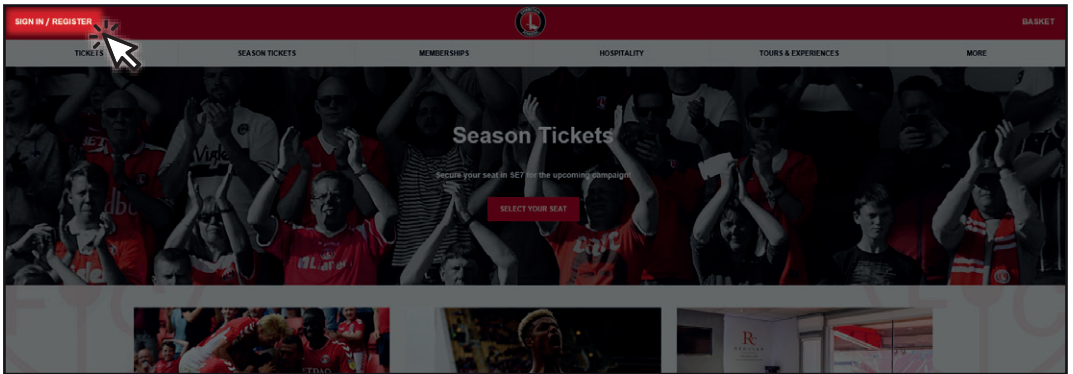
Please email tickets@cafc.co.uk with your Personal Independent Payment letter or your DWP letter along with your FAN ID.

For all online ticket purchases, please visit booking.cafc.co.uk



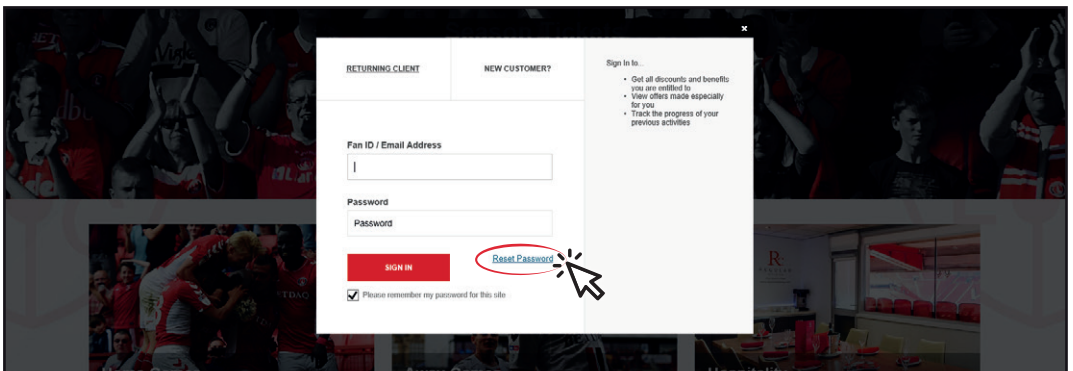
LOG IN

Registered supporters must log in at **booking.cafc.co.uk** before selecting any tickets. This ensures the correct prices are displayed. Enter your FAN ID and password to login.



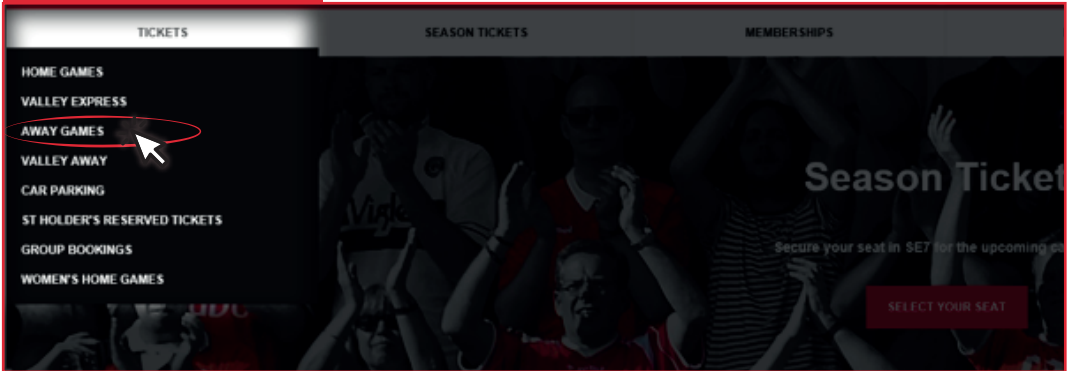
If you do not know your password, click **Reset Password** after entering the email address that is linked to your Charlton account.

If you do not receive an email within five minutes we may not have an up to date email for you. In this instance, please contact the ticket office on **03330 14 44 44** or email **tickets@cafc.co.uk**



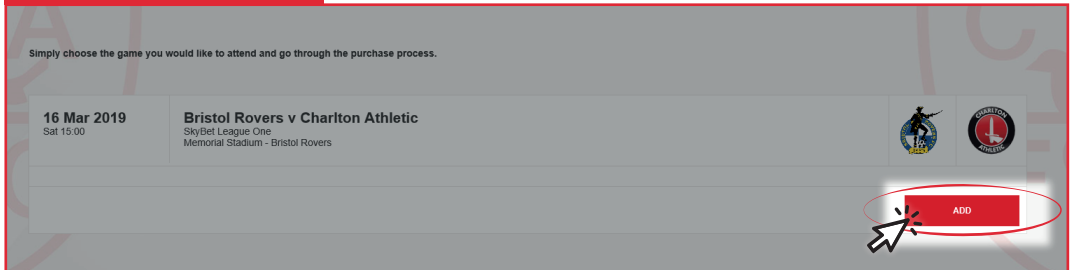
AMBULANT DISABLED SUPPORTER HOW TO BOOK AWAY MATCH TICKETS

STEP ONE:



After logging in, choose 'away games' from the tickets tab.

STEP TWO:



Select the game you wish to purchase tickets for by clicking the 'ADD' button.



STEP THREE:

Terracing Tickets 289 SEATS AVAILABLE Away 2 £20.00

[To view full price list click here](#)

[SEE MORE AREAS](#)

This is a General Admission area. Please enter the quantity of tickets you require. Seats will be allocated after purchase.

Price Level

| | |
|---------------------|--------------------------------|
| Adult (£20.00) | <input type="text" value="0"/> |
| Over 65 (£16.00) | <input type="text" value="0"/> |
| Under 21 (£16.00) | <input type="text" value="0"/> |
| Under 16 (£12.00) | <input type="text" value="0"/> |
| Under 11 (£7.00) | <input type="text" value="0"/> |
| Total | £0.00 |

Ambulant Disabled 4 SEATS AVAILABLE Away Ambulant Allocation £13.00

[To view full price list click here](#)

[SEE MORE AREAS](#)

This is a General Admission area. Please enter the quantity of tickets you require. Seats will be allocated after purchase.

Price Level

| | |
|---|--------------------------------|
| Adult - Ambulant Disabled (£13.00) | <input type="text" value="0"/> |
| Over 65 - Ambulant Disabled (£11.00) | <input type="text" value="0"/> |
| Under 21 - Ambulant Disabled (£11.00) | <input type="text" value="0"/> |
| Under 16 - Ambulant Disabled (£11.00) | <input type="text" value="0"/> |
| Helper (£0.00) | <input type="text" value="0"/> |
| Total | £0.00 |

It is important that you check the 'see more areas' button to see if there is a specific recommended area for disabled supporters. Select the appropriate tickets for your requirements, plus one disabled companion ticket per disabled supporter.

*If you require advice on your seating location, please call our ticket office on **03330 14 44 44**.*



STEP FOUR:

Review Your Order
Your items will be held for you for 19:48 minutes

Assign Owners

REMOVE ALL ITEMS

Bristol Rovers v Charlton Athletic
16/03/2019 15:00
Memorial Stadium - Bristol Rovers

Area Ambulant Disabled

| | | | | | | | | | | |
|------------------------|----------------|---------------|--------------|----------------|--|--|--|--|--|--|
| 1 tickets | Owner: | | | | | | | | | |
| Adult - Ambulant Disal | Cowling, Katie | Price: £13.00 | Fees: +£0.00 | To Pay: £13.00 | | | | | | |
| 1 tickets | Owner: | | | | | | | | | |
| Helper | Cowling, Katie | Price: £0.00 | Fees: +£0.00 | To Pay: £0.00 | | | | | | |

EDIT TICKETS CANCEL TICKETS

eSRO Transaction Fee commission
£1.50

Coupon **ACTIVATE**

Subtotal (2 items): £14.50

You will then need to select your seats. You will need to allocate both tickets to yourself as the disabled supporter.

STEP FIVE:

Subtotal (2 items): £14.50

Choose a delivery method

We will deliver all your items together, by the method selected below.

| | | | |
|-----------------------|-----------------------------|--|----------------|
| <input type="radio"/> | COLLECTION FROM THE VALLEY | No fee applies to collections | Free of charge |
| <input type="radio"/> | POST | Postage & Packaging Fee; please click here to check that we hold the correct postal address for you. | Free of charge |
| <input type="radio"/> | COLLECTION FROM AWAY GROUND | Collection from Away Ground | Free of charge |

Total (2 items): £14.50

Bristol Rovers v Charlton Athletic
16/03/2019 15:00
Memorial Stadium - Bristol Rovers

| | |
|--|---------------|
| 2 Tickets Adult - Wheelchair + Helper(Area Wheelchair Bays, general admission) | £13.00 |
| Fees | +£0.00 |
| eSRO Transaction Fee commission | £1.50 |
| Delivery by Collection from The Valley | £0.00 |
| Total (2 items): | £14.50 |

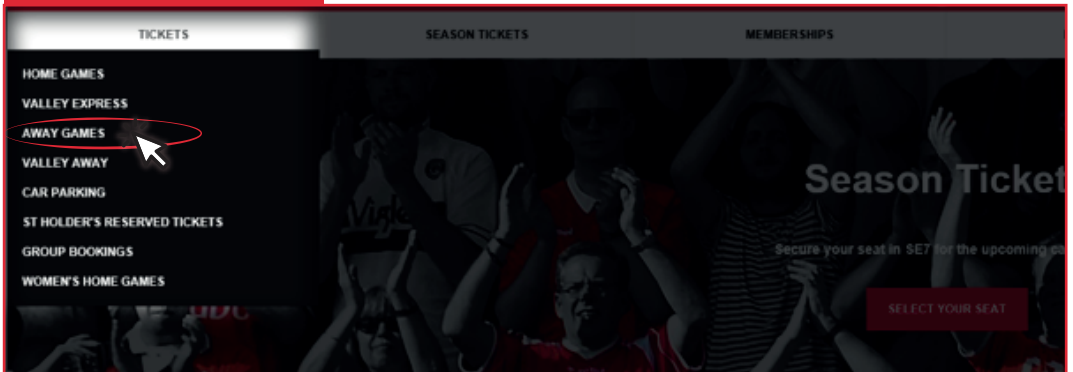
I want to pay for this order

I have read and agree to the [terms and conditions](#)

Once you are happy with your selections, choose your preferred delivery method and click on 'proceed to checkout' to complete your order. You will need to tick to agree with our terms and conditions before entering your payment details.

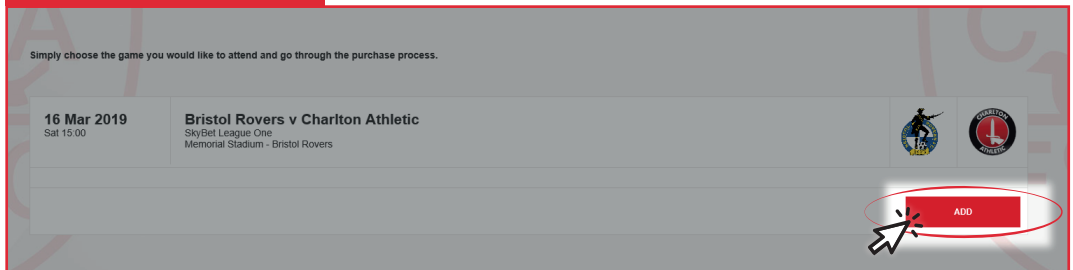
WHEELCHAIR USERS HOW TO BOOK AWAY MATCH TICKETS

STEP ONE:



After logging in, choose 'away games' from the tickets tab.

STEP TWO:



Select the game you wish to purchase tickets for by clicking the 'ADD' button.

STEP THREE:



Terracing Tickets 289 SEATS AVAILABLE Away 2 £20.00
[To view full price list click here](#)

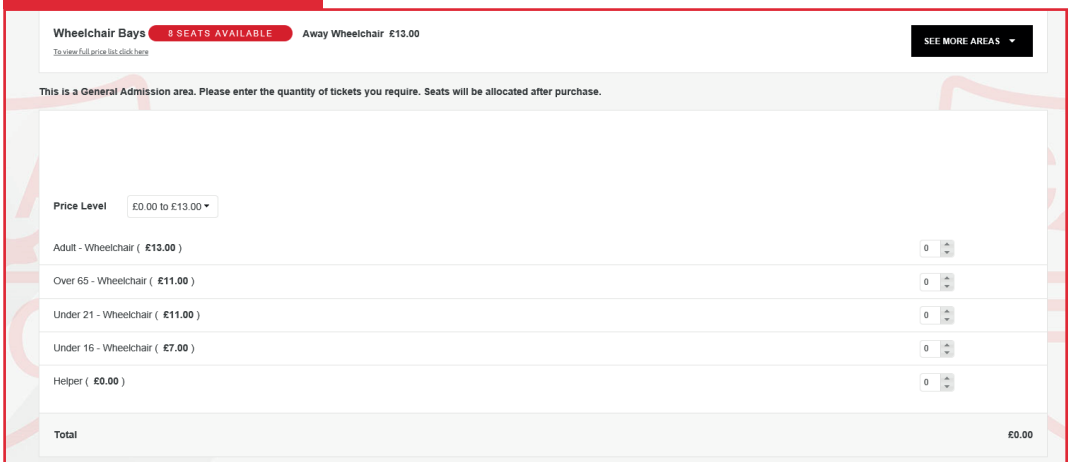
SEE MORE AREAS

This is a General Admission area. Please enter the quantity of tickets you require. Seats will be allocated after purchase.

| | | |
|---------------------|-----------------|-------|
| Price Level | £7.00 to £20.00 | |
| Adult (£20.00) | | 0 |
| Over 65 (£16.00) | | 0 |
| Under 21 (£16.00) | | 0 |
| Under 16 (£12.00) | | 0 |
| Under 11 (£7.00) | | 0 |
| Total | | £0.00 |

Before selecting seats, you will need to select the wheelchair bays area by clicking the 'SEE MORE AREAS' button.

STEP FOUR:



Wheelchair Bays 8 SEATS AVAILABLE Away Wheelchair £13.00
[To view full price list click here](#)

SEE MORE AREAS

This is a General Admission area. Please enter the quantity of tickets you require. Seats will be allocated after purchase.

| | | |
|----------------------------------|-----------------|-------|
| Price Level | £0.00 to £13.00 | |
| Adult - Wheelchair (£13.00) | | 0 |
| Over 65 - Wheelchair (£11.00) | | 0 |
| Under 21 - Wheelchair (£11.00) | | 0 |
| Under 16 - Wheelchair (£7.00) | | 0 |
| Helper (£0.00) | | 0 |
| Total | | £0.00 |

Select the appropriate tickets for your requirements, plus one wheelchair bay and helper ticket from the available area.



STEP FIVE:

Review Your Order
Your items will be held for you for 19:46 minutes

Assign Owners
REMOVE ALL ITEMS

Bristol Rovers v Charlton Athletic
16/03/2019 15:00
Memorial Stadium - Bristol Rovers

Area Wheelchair Bays

1 tickets Owner: Smith, David Price: £13.00 Fees: +£0.00 To Pay: £13.00 x

Adult - Wheelchair

1 tickets Owner: Smith, David Price: £0.00 Fees: +£0.00 To Pay: £0.00 x

Helper

EDIT TICKETS CANCEL TICKETS

eSRO Transaction Fee commission
£1.50

Coupon **ACTIVATE**

Subtotal (2 items): £14.50

You will need to allocate both tickets to yourself as the disabled supporter.

STEP SIX:

Subtotal (2 items): £14.50

Choose a delivery method

We will deliver all your items together, by the method selected below.

COLLECTION FROM THE VALLEY No fee applies to collections Free of charge

POST Postage & Packaging Fee; please click [here](#) to check that we hold the correct postal address for you. Free of charge

COLLECTION FROM AWAY GROUND Collection from Away Ground Free of charge

Total (2 items): £14.50

Bristol Rovers v Charlton Athletic
16/03/2019 15:00
Memorial Stadium - Bristol Rovers

| | |
|--|------------------|
| 2 Tickets Adult - Wheelchair + Helper(Area Wheelchair Bays, general admission) | £13.00 +£0.00 |
| eSRO Transaction Fee commission | £1.50 |
| Delivery by Collection from The Valley | £0.00 |
| Total (2 items): £14.50 | |

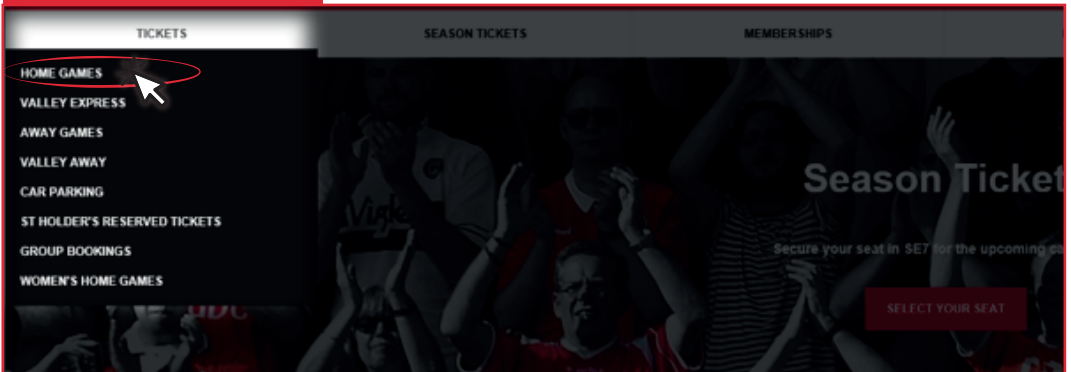
I want to pay for this order

I have read and agree to the [terms and conditions](#)

Once you are happy with your selections, choose your preferred delivery method and click on 'proceed to checkout' to complete your order. You will need to tick to agree with our terms and conditions before entering your payment details.

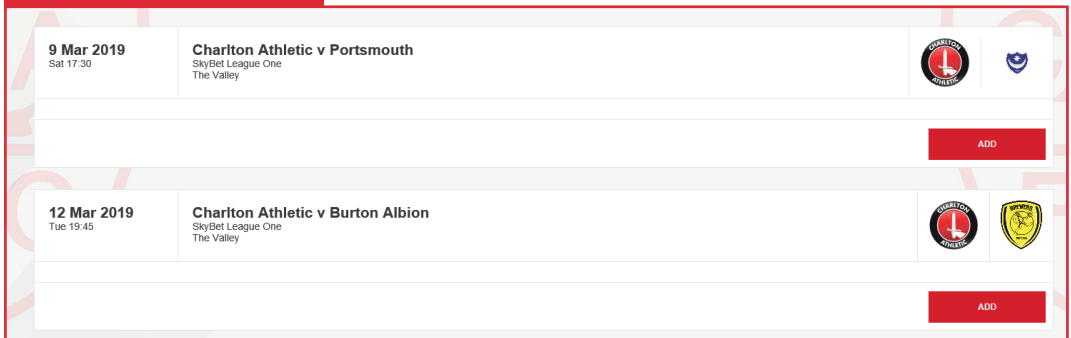
AMBULANT DISABLED SUPPORTER HOW TO BOOK HOME MATCH TICKETS

STEP ONE:



After logging in, choose 'home games' from the tickets tab.

STEP TWO:



Select the game you wish to purchase tickets for by clicking the 'ADD' button.



STEP THREE:

Review Your Order
Your items will be held for you for 19:44 minutes

Assign Owners
REMOVE ALL ITEMS

Charlton Athletic v Burton Albion
12/03/2019 19:45
The Valley

[f](#) [t](#) [v](#)

Area WSB

| | | | | | |
|---|--------|--------------|---------------|--------------|----------------|
| Row D; Seat 183 | Owner: | Smith, David | Price: £0.00 | Fees: +£0.00 | |
| <input type="text" value="Companion ~"/> | | | | | To Pay: £0.00 |
| Row D; Seat 184 | Owner: | Smith, David | Price: £21.00 | Fees: +£0.00 | |
| <input type="text" value="Adult - Ambulant Disat"/> | | | | | To Pay: £21.00 |

[EDIT TICKETS](#) [CANCEL TICKETS](#)

Package benefits:
Ambulant Seating
Online - Home

You will then need to select your seats and below, allocate both tickets as ambulant disabled and one will change to a free companion ticket.

*If you require advice on your seating location, please call our ticket office on **03330 14 44 44**.*

STEP FOUR:

Subtotal (2 items): £14.50

Choose a delivery method

We will deliver all your items together, by the method selected below.

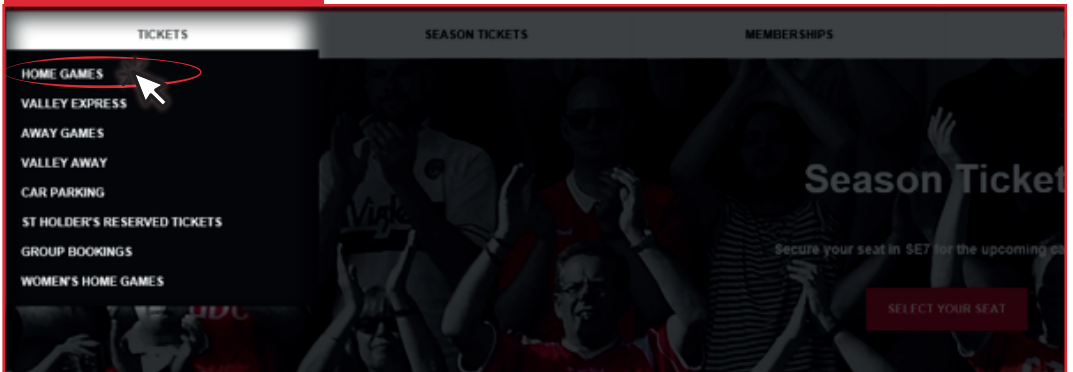
| | | | |
|-----------------------|-----------------------------|--|----------------|
| <input type="radio"/> | COLLECTION FROM THE VALLEY | No fee applies to collections | Free of charge |
| <input type="radio"/> | POST | Postage & Packaging Fee, please click here to check that we hold the correct postal address for you. | Free of charge |
| <input type="radio"/> | COLLECTION FROM AWAY GROUND | Collection from Away Ground | Free of charge |

Total (2 items): £14.50

Once you are happy with your selections, choose your preferred delivery method and click on proceed to checkout to complete your order. You will need to tick to agree with our terms and conditions before entering your payment details.

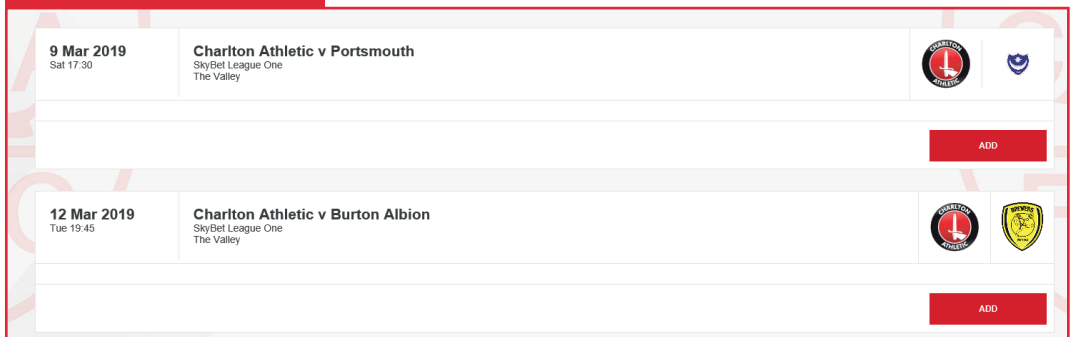
WHEELCHAIR DISABLED SUPPORTER HOW TO BOOK HOME MATCH TICKETS

STEP ONE:



After logging in, choose 'home games' from the tickets tab.

STEP TWO:



Select the game you wish to purchase tickets for by clicking the 'ADD' button.

